

Cancellation policy of City Centre Apartments Budapest

3. Normal reservation

Normal reservations can be cancelled by letter, e-mail, fax or phone any time.

We will confirm the cancellation the same way, preferably by e-mail.

4. Firm reservation made by prepayment

Firm /binding/ reservations can be cancelled by letter, e-mail, fax .

We will confirm the cancellation the same way preferably by e-mail.

Refund

Firm booking can be cancelled until 7 days prior the first booked day without charge.

However we will deduct the transferring cost from the amount of the prepayment.

Up to 2 days prior the first booked day we give refund 50 % of the prepayment deducting the transferring costs from the refund.

Within two days no refund.

For example you had a firm reservation for May 13th .

You can cancel until 10 p.m. on May 10th >>50 % refund

Cancellation on 12th, 11th, 10th no refund.

5. Cancellation of reservation for **groups over 20 people.**

Firm booking can be cancelled until 24 days prior the first booked day without charge.

However we will deduct the transferring cost from the amount of the prepayment.

For example your arrival date is the May 27th , you can cancel the reservation by May 2nd 10 p.m.

In this case you will only lose the money transfer cost. It is at least 9-20 Euro up to 1.5 % of the transferring amount.

Up to 5 days prior the first booked day we give refund 50 % of the prepayment deducting the money transferring costs from the refund. At the same example it is May 23rd 10 p.m.

If you had a down payment of 250 € you will get 125 € – let's say 10 € (transfer fee) 115 €.

Within five days – unfortunately-- **no refund.** Staying at the same example until 22nd 10 p.m. 50 % refund.